|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **General requirements criteria** | **Weight**  (5 = high, 1 = low) |  | | **ZetaPrints** | |  | |
|  |  | Raw Score | Extended | Raw Score | Extended | Raw Score | Extended |
| Availability of the provider | 5 | 3 | 15 | 1 | 5 | 3 | 15 |
| Length of time until deployment | 3 | 3 | 9 | 3 | 9 | 3 | 9 |
| Low impact on internal resources | 4 | 3 | 12 | 3 | 12 | 3 | 12 |
| Minimal organizational impacts (fits with current workflow) | 3 | 3 | 9 | 3 | 9 | 2 | 6 |
| Performance record of the provider | 5 | 2 | 10 | 2 | 10 | 2 | 10 |
| Level of technical support provided | 5 | 2  Email/webinars | 10 | 2 | 10 | 2  Email/Phone | 10 |
| Warranties and support services provided | 4 | 2 | 8 | 1 | 4 | 2\* | 8 |
| User friendliness –Front End | 5 | 2 | 10 | 2 | 10 | 3 | 15 |
| User friendliness –Back End | 4 | 3 | 12 | 3 | 12 | 3 | 12 |
| Easy Installation | 3 | 3 | 9 | 2 | 6 | 3 | 9 |
| User Documentation Availability (online Help) | 4 | 0 | 0 | 0 | 0 | 2\* | 8 |
| User Documentation ease of use | 3 | 0 | 0 | 1 | 3 | 2\* | 6 |
| Wide (Large)Format Available | 2 | 3 | 6 | 0 | 0 | 3 | 6 |
| **Total** |  |  | 110 |  | 90 |  | 126 |

**Web to Print General Requirements Criteria**

Score each general requirement as 3 for excellent, 2 for adequate, 1 for available but not great, 0 for not available.

Multiply the Raw Score by the Weighting to get the Extended score.

\*As per the information so far, will clarify on that or will need to cite actual help documentation.